# Grand Valley Health Plan Member Handbook

#### **Understanding Preventative Health and Wellness**

A general thought on . . .

#### **Preventive Health and Wellness**

GVHP is committed to preventative health. GVHP is also committed to wellness. This is more important today than ever before. Many serious illnesses can be prevented by healthier lifestyles. Immunizations as well as early detection and treatment can help keep you healthy. Use your Health Center's skills and resources. These resources promote good health. They can prevent diseases. Become involved with your Health Center team!

### **Preventive Health Guidelines**

A common member request is about a "complete physical." This is sometimes called an "annual check-up." Many members do not know how often they should have an "annual check-up". Several years ago, an annual check-up was a standard part of medical care. In fact, some companies and schools made it a requirement. Nearly everyone now agrees that an annual check-up is not necessary. Now the question is . . . How often should you have one?

Childhood exams are scheduled according to age. Adult physicals are based on family and personal history. The exact schedule for an adult physical will vary from person to person.

GVHP would like to help you know when to ask for a physical. So, at your first Health Center visit you will be asked to complete a <u>Health Risk Appraisal (HRA)</u>. This asks questions about your health. It asks about personal health habits. It also asks for information about your immediate family. Your Health Center practitioner reviews the questionnaire and looks for things that might be considered "high risk."

To help you in your pursuit of health, we would like to share our health maintenance guidelines. These guidelines are based on the U.S. Preventive Services Task Forces' report, <u>Guide to Clinical Preventive Services</u>. They are also based on the American Academy of Family Physicians' <u>Summary of Policy Recommendations for Periodic Health Examinations</u>.

We encourage you to take the time to read our guidelines. If you have any questions, ask your Health Center. We want you to stay healthy!

Adult Male Preventive Health Guidelines		
Recommended Screenings		
Completed Health Risk Assessment Appraisal	Every 5 years ages 20-64	
History and Physical	Every 3 years ages 40-49; every 1-2 years ages 50-64	
Blood Pressure Check	Every two years up to age 64	
Cholesterol Screening	Every five (5) years for ages 20-65	
FOBT and/or Sigmoidoscopy	At age 50 and above, fecal occult blood test (FOBT) annually. With family history of colorectal cancer, FOBT annually at age 40 and above. Colonscopy 10 years prior to age of onset of first degree relative or at age 50 at latest.	
Prostate Cancer Screening	After age 50 counsel re: known risks and uncertain benefits of screening for prostate cancer	
Vision and Hearing	At your primary practitioner's discretion	
Dental Exam	Brush and floss daily and regular visits to dentist	
Health Education		
	Risks of smoking and alcohol/drug use	
	Nutrition and exercise	
	Lap/shoulder seat belt	
	Excessive sun exposure/use of sun screens	
	Testicular self examinations	
	Safety and injury prevention	
	High-risk sexual behavior	
Immunization Schedule		

Tetanus and Diphtheria (TD)	Completed TD vaccine series if no primary series. Boosters every 10 years, or at least at age 50	
Adult F	Female Preventive Health Guidelines	
Recommended Screenings		
Completed Health Risk Assessment Appraisal	Every 5 years ages 20-64	
History and Physical	Every 3 years ages 40-49; every 1-2 years ages 50-64	
Blood Pressure Check	Every two years up to age 64	
Cholesterol Screening	Every five (5) years for ages 20-65	
FOBT and/or Sigmoidoscopy	At age 50 and above, fecal occult blood test (FOBT) annually. With family history of colorectal cancer, FOBT annually at age 40 and above. Colonscopy 10 years prior to age of onset of first degree relative or at age 50 at latest.	
Pap Smear	Every 3 years for ages 18-64 for cervical cancer, if not high risk as determined by your practitioner	
Clinical Breast Examination	Every 1-2 years for ages 40-49; every year ages 50-64	
Mammogram	Counseling on potential risks and benefits of breast x-ray and offer every 1-2 years for ages 40-49; every year for ages 50-59. For women with a family history of breast cancer, annual mammogram from age 40 on.	
Diabetes Screening	At age 45 and above, plasma glucose test every 3 years	
Vision and Hearing	At your primary practitioner's discretion	
Dental Exam	Brush and floss daily and regular visits to dentist	
Health Education		

Risks of smoking and alcohol/drug use

	Nutrition and exercise	
	Lap/Shoulder seat belt	
	Adequate calcium intake	
	Excessive sun exposure/use of sun screens	
	Safety and injury prevention	
	High-risk sexual behavior	
	Breast self-exams	
	Post menopausal hormone replacement therapy	
Immunization Schedule		
Tetanus and Diphtheria (TD)	Completed TD vaccine series if no primary series. Boosters every 10 years, or at least at age 50	
Rubella	Assure immunity by history, serology or vaccination	
Pediatric and	Adolescent Preventive Health Guidelines	
Pediatric and		
Recommended Scr Well-baby Checks (1 week to 18 months)	1-2 week physician visit; 2 month practitioner and nurse visit; 4 month practitioner and nurse visit; 6 month practitioner and nurse visit; 9 month well child nurse visit; 1 year practitioner or nurse visit; 15 month practitioner and nurse visit; 18 month	
Recommended Screwell-baby Checks (1 week to 18 months)  Pediatric Exams 2-	1-2 week physician visit; 2 month practitioner and nurse visit; 4 month practitioner and nurse visit; 6 month practitioner and nurse visit; 9 month well child nurse visit; 1 year practitioner or nurse visit; 15 month practitioner and nurse visit; 18 month practitioner and nurse visit	
Recommended Scr Well-baby Checks (1 week to 18 months)  Pediatric Exams 2- 11 Years  Adolescent Exams	1-2 week physician visit; 2 month practitioner and nurse visit; 4 month practitioner and nurse visit; 6 month practitioner and nurse visit; 9 month well child nurse visit; 1 year practitioner or nurse visit; 15 month practitioner and nurse visit; 18 month practitioner and nurse visit  Annual health maintenance visit	
Recommended Screwell-baby Checks (1 week to 18 months)  Pediatric Exams 2-11 Years  Adolescent Exams 12-19 Years  Blood Pressure	1-2 week physician visit; 2 month practitioner and nurse visit; 4 month practitioner and nurse visit; 6 month practitioner and nurse visit; 9 month well child nurse visit; 1 year practitioner or nurse visit; 15 month practitioner and nurse visit; 18 month practitioner and nurse visit  Annual health maintenance visit  Annual health maintenance visit	
Recommended Scrawell-baby Checks (1 week to 18 months)  Pediatric Exams 2-11 Years  Adolescent Exams 12-19 Years  Blood Pressure Check	1-2 week physician visit; 2 month practitioner and nurse visit; 4 month practitioner and nurse visit; 6 month practitioner and nurse visit; 9 month well child nurse visit; 1 year practitioner or nurse visit; 15 month practitioner and nurse visit; 18 month practitioner and nurse visit  Annual health maintenance visit  Annual health maintenance visit  At every office visit starting at age 3	

Ages 1 week -18 months	Child safety car seat; sun exposure; safety and injury prevention	
Ages 2-6	Child safety car seat or lap/shoulder seat belt; sun exposure; safety and injury prevention	
Ages 7-11	Lap/shoulder seat belt, safety and injury prevention, sun protection, exercise and nutrition; tobacco/alcohol/drugs	
Ages 12-19	Lap/should seat belt/ safety and injury prevention; sun protection, exercise and nutrition; tobacco/alcohol/drugs; smoking cessation; high-risk sexual activity	
Immunization Schedule		
DPT (Diphtheria, Pertusis, Tetantus)	1 <sup>st</sup> shot/2 months; 2 <sup>nd</sup> shot/4 months; 3 <sup>rd</sup> shot/6 months; 4 <sup>th</sup> shot/15 months; 5 <sup>th</sup> shot/4-5 years	
IPV (Injectable Polio Vaccine)	1 <sup>st</sup> /2 months; 2 <sup>nd</sup> /4 months	
OPV (Oral Polio Vaccine)	1 <sup>st</sup> /15 months; 2 <sup>nd</sup> /4-5 years	
Hepatitis B (Hep B)	1 <sup>st</sup> shot/birth; 2 <sup>nd</sup> shot/2 weeks (if parents elect) or 2 months; 3 <sup>rd</sup> shot/6 months; 4 <sup>th</sup> shot/15 months; 4-5 years or 10 years (if not previously done: initial dose; 2 <sup>nd</sup> /1-2 months later; 3 <sup>rd</sup> dose at least 4 months after 1 <sup>st</sup> dose)	
HiB (Hemophilis Influenza, Type B)	1 <sup>st</sup> shot/2 months; 2 <sup>nd</sup> shot/4 months; 3 <sup>rd</sup> shot/6 months; 4 <sup>th</sup> shot/15 months	
MMR (Measles, Mumps. Rubella)	1 <sup>st</sup> shot/15 months; 2 <sup>nd</sup> shot/4-5 years	
Tetanus and Diphtheria (Td)	15 years if last DPT or greater than 10 years	
Varicella (Chicken Pox)	1 <sup>st</sup> shot if no history/15 months; If not immunized or no history by age 4-5 or age 10 or age 15	

These are the general preventive health guidelines which GVHP follows. For more specific information, please contact your Health Center.

## **Disease Management Programs**

*Disease management* is a new term. It's receiving lots of attention. There are newspaper articles and television shows about disease management. Health plans and employers are seeing the importance of programs that "manage" the disease process.

Disease management is a way of always improving a person's health. It involves managing a total span of care. It draws upon clinical studies. It includes outcomes. Proven methods of care are also a part. It involves a wide range of health care professionals in managing care. These include physicians, nurses, Nutritionists and wellness counselors. Behavioral Health Counselors and Physical Therapists could be included as well.

Disease management means you need to change the way you think about health care. It also means the physician needs to change the way he or she views the "patient." Disease management moves away from being "reactive" to the practice of *treating* illness. "Reactive" means care is given when you are sick or not well. Instead, it looks at the "proactive" practice of *managing* the entire disease process. This is done to *prevent* illness and its reoccurrence. "Proactive" means care is given before or during a condition or illness. This helps avoid unnecessary tests or hospitalizations. Proactive equals prevention!

Chronic conditions are usually handled through a disease management program. Examples of chronic conditions include diabetes and asthma. Congestive heart failure and depression are other programs. Costs decrease by focusing on ways to prevent problems. An opposite effect then occurs. Quality of life goes up! People with chronic diseases learn how to be healthy. They also learn how to stay healthy.

A disease management program is a team effort. The member and practitioner "lead" the way. Pharmaceuticals or drugs are important. Medicines alone, however, are not enough. A team of other health professionals support the program. Nurses, doctors and other health professionals play a key role. Other health professionals include physical therapists, specialty physicians, behavioral or wellness counselors. All play a major role in "changing" patient behavior. The member's support system can be involved. This support system includes the family, friends and significant others. Information and education are key. Other resources about the disease also give a solid foundation. This supports member learning. This helps a member understand what happens during the course of the disease. This also includes the "whats" of doing or not doing!

The member is the most important part of the disease management team. As he or she begins to understand the illness, he or she can begin to apply this to daily living. This leads to gaining a feeling of "control." This is often missing in chronic illness.

Disease management programs are effective and measured. Results are reported in professional journals. Popular journals and television news are picking this information up as well. These outcomes make quality a major part of the efforts to improve health status.

GVHP offers disease management programs. We have been nationally recognized for our diabetes and asthma programs. We are also developing other disease management programs.

If you would like more information about GVHP's Disease Management Programs, call your Health Center.

## **GVHP Wellness Services**

GVHP offers a wide range of wellness services. We offer individual and group sessions on important health topics, such as weight reduction, stress management and smoking cessation. We also teach about cholesterol, heart care and back education. We have classes in parenting, breast-feeding and childbirth preparation.

You can learn more about GVHP wellness services in the member publication, <u>HealthLine</u>. Look for the section *Preventive Steps*... on the back cover. You can call your Health Center to learn more, or call your GVHP Customer Service Team at (616) 949-2410.

## Helping You Help Yourself Handbook

Many common illnesses, such as colds, stomach aches, earaches, or minor cuts, can be effectively treated at home. The <u>Helping You Help Yourself</u> Handbook is your reference guide to basic health care information. GHVP has developed this book just for you!

The <u>Helping You Help Yourself</u> Handbook explains home treatment. It can tell you when to call your Health Center. It can tell you when to get immediate medical care. Other health care and GVHP plan information can also be found there. We want to help you avoid unnecessary work and gain confidence in dealing with simple medical problems. This can help you avoid lost time by making unnecessary trips to the doctor. A free copy of the <u>Helping You Help Yourself</u> Handbook is available at your Health Center at your first visit. If you do not have one, call your Health Center today.

#### **GVHP Well-Woman Center**

GVHP offers its female members an added-value service. We offer appointments for pap, pelvic and breast exams at our Well Woman Center, located at Beckwith Health Center 2680 Leonard NE. Appointments at the Well-Woman Center are with female mid-level practitioners. The Well Woman Center is open on selected Saturdays from 9:00 a.m. - 1:00 p.m.

For information about the services of the Well Woman Center, please call your Health Center or the GVHP Customer Service Team at (616) 949-2410.